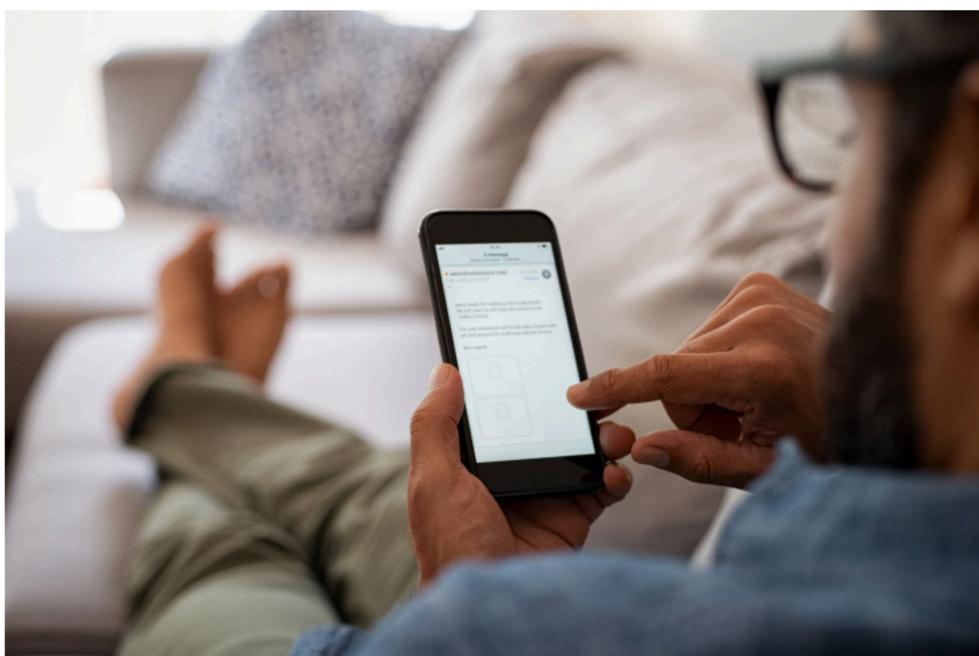


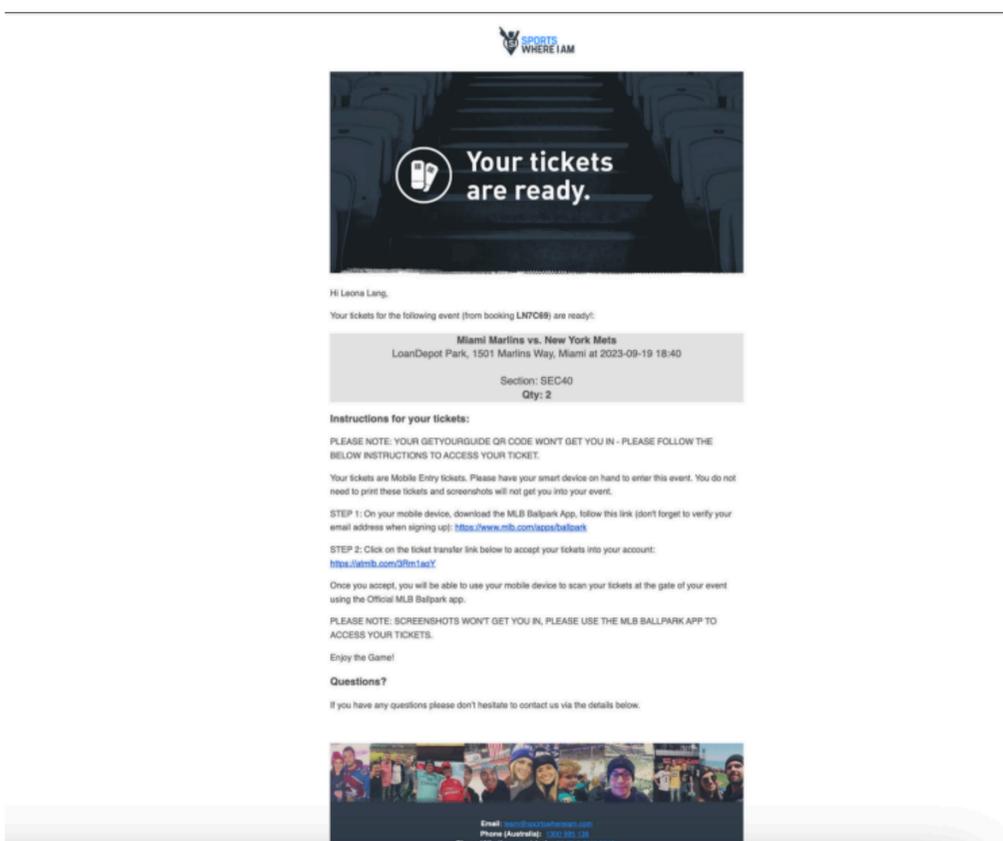
1. Your Booking Confirmation is NOT your ticket.

Your tickets and instructions on how to accept and access your tickets will be sent directly to the email address you entered when making your Civitatis booking.



2. Check Your Emails

You will find ticketing and important information relating to your tickets directly in your inbox.



3. Sports Where I Am confirmation

You will receive an email from Sports Where I Am, confirming your seat location, information about accessing your tickets and expected delivery timeframes. For Ticketmaster, this can be up to 72 hours before the event.



Your Ticket Transfer From Sports Where I Am Is Ready To Be Accepted!



Dallas Mavericks vs. Detroit Pistons
Fri, Apr 12 @ 7:30 PM
American Airlines Center, Dallas, TX

Section 334, Row A, Seat 8

ACCEPT TICKETS

4. Ticketmaster Ticket Acceptance Email

When your tickets are ready, Ticketmaster will send you an email asking you to accept your tickets. You can do this by clicking the Accept Tickets link in the email.

Welcome Back

Discover millions of events, get alerts about your favorite artists, teams, plays and more — plus always-secure, effortless ticketing.

Sign In

New to Ticketmaster? [Sign Up](#)

Email

Password SHOW

Remember Me [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

5 (a). Log in to Ticketmaster

If you have an existing Ticketmaster account, sign in using your credentials at the log in screen.

Your All-Access Pass

This is it — millions of live events, up to the minute alerts for your favorite artists and teams and, of course, always safe, secure ticketing.

Sign Up

Already have a Ticketmaster Account? [Sign In](#)

Email

Password

 SHOW

First Name
Last Name

Country of Residence
Zip/Postal Code

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

[Next](#)

5 (b). Sign up for Ticketmaster

If you don't have an existing Ticketmaster account, you will need to quickly sign up for one by completing the fields on the sign up screen. You will receive another email to confirm your new account and then you're ready to go.

ticketmaster

My Account > My Events > Event Details

Dallas Mavericks vs. Detroit Pistons

Fri · Apr 12 · 7:30 PM

American Airlines Center

[Share You're Going](#)

2500 Victory Avenue, Dallas, TX, 75219

Your Phone Is Your Ticket

Sign In to Ticketmaster on your phone and go to My Tickets. Your tickets will be there for you!

Transfer Tickets

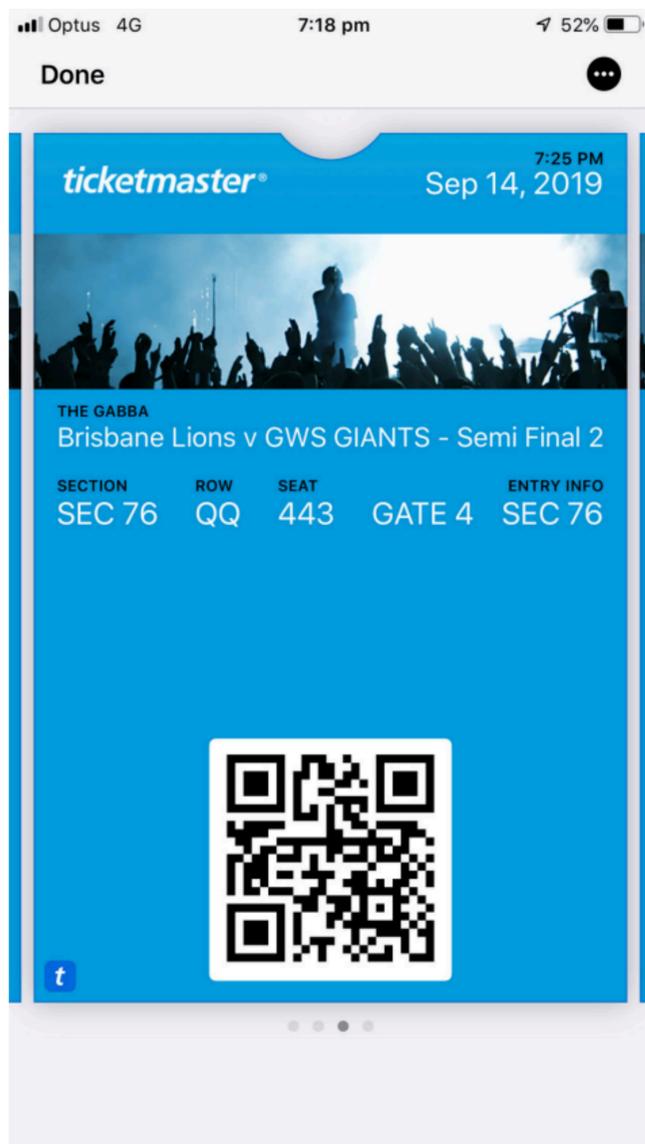
Sell Tickets

My SafeTix™ (1) [View map](#)

Sec 334, Row A, Seat 8

6. Access Tickets

Now that you've accepted your tickets, in the "My Events" menu of your Ticketmaster account (visible in the app and on your mobile browser), you will be able to see and access your ticketing for entry into the event.



7. Present Ticket at Venue

Now that you are able to access your mobile ticket, load this up via your Ticketmaster account in either the Ticketmaster App or your mobile browser while at the venue for scanning and access into the event. You can also add this to your Google or Apple Wallet for easy access at the time of entry.

All venues that use mobile ticketing have Free WiFi available at the gates, so you will be able to access your ticketing at any time while at the venue.